

## General Manager, Shelter, Support and Housing Administration City of Toronto

### Overview

We are recruiting an exceptional person to fill the role of General Manager for the City of Toronto. In this pivotal and high-profile position, you will lead the operation and transformation of the largest shelter and housing systems in Canada.

Known for your ability to lead a sizable organization, develop strategy and engage a highly motivated workforce, you will bring your passion and dedication to dramatically help improve the housing stability of people who are at risk of or experiencing homelessness in Toronto.

### What You Will Do

- Lead one of the largest City of Toronto departments and the biggest shelter systems in the country
- Inspire and lead a motivated workforce and promote an inclusive and diverse workplace
- Engage, build, and maintain a range of collaborative relationships and partnerships with various community members, shelter partners, elected City officials, and other stakeholders
- Design, develop, and innovate the foundations of a modern shelter system for generations to come
- Guide strategy, planning policy development, and program evaluation
- Champion the needs of the homeless people to help them achieve improved living conditions

### Who You Are

- Experienced with running complex operations and administration while leading transformation and implementing solutions
- Demonstrated commitment to strategic thinking, planning, and complex problem solving and execution of plans
- Known for excelling at community engagement and public speaking
- Passionate about helping vulnerable communities, especially people who experience homelessness
- A persuasive communicator, a savvy negotiator, and politically astute
- Experienced in a senior-level management role in social housing, or a similar position in the public, non-profit or private sectors
- A highly resilient, empathic, and effective communicator with exceptional interpersonal skills

### Why Join

**The Workplace:** Positive, Collaborative, Client-Centered, Inclusive, Solution-focused, Accountable

**The Role:** Organizational leadership, transformation, innovation, and making a significant and lasting difference in people's lives

**The People:** Passionate, hardworking, and dedicated to helping people

To apply and receive more information please contact: Charles M. Lennox – at [cmlennox@mandrake.ca](mailto:cmlennox@mandrake.ca)

Compensation range for wage grade 12: \$201,037.20 - \$226,171.40

Note: All City of Toronto employees are required to be fully vaccinated as a condition of hire in accordance with the City's Mandatory Vaccination Policy. Candidates will be required to show proof of vaccination during the recruitment process.

***We thank you for your interest and only qualified candidates under consideration will be contacted. Lived experience as an Indigenous person or a member of an equity-seeking group would be an asset.***