

General Manager, Shelter, Support and Housing Administration City of Toronto

Overview

We are recruiting an exceptional person to fill the role of General Manager for the City of Toronto. In this pivotal and high-profile position, you will lead the operation and transformation of the largest shelter and housing systems in Canada.

Known for your ability to lead a sizable organization, develop strategy and engage a highly motivated workforce, you will bring your passion and dedication to dramatically help improve the housing stability of people who are at risk of or experiencing homelessness in Toronto.

What You Will Do

- Lead one of the largest City of Toronto departments and the biggest shelter systems in the country
- Inspire and lead a motivated workforce and promote an inclusive and diverse workplace
- Engage, build, and maintain a range of collaborative relationships and partnerships with various community members, shelter partners, elected City officials, and other stakeholders
- Design, develop, and innovate the foundations of a modern shelter system for generations to come
- Guide strategy, planning policy development, and program evaluation
- Champion the needs of the homeless people to help them achieve improved living conditions

Who You Are

- Experienced with running complex operations and administration while leading transformation and implementing solutions
- Demonstrated commitment to strategic thinking, planning, and complex problem solving and execution of plans
- Known for excelling at community engagement and public speaking
- Passionate about helping vulnerable communities, especially people who experience homelessness
- A persuasive communicator, a savvy negotiator, and politically astute
- Experienced in a senior-level management role in social housing, or a similar position in the public, non-profit or private sectors
- A highly resilient, empathic, and effective communicator with exceptional interpersonal skills

Why Join

The Workplace: Positive, Collaborative, Client-Centered, Inclusive, Solution-focused, Accountable

The Role: Organizational leadership, transformation, innovation, and making a significant and lasting difference in people's lives

The People: Passionate, hardworking, and dedicated to helping people

To apply and receive more information please contact: Charles M. Lennox – at cmlennox@mandrake.ca

Compensation range for wage grade 12: \$201,037.20 - \$226,171.40

Note: All City of Toronto employees are required to be fully vaccinated as a condition of hire in accordance with the City's Mandatory Vaccination Policy. Candidates will be required to show proof of vaccination during the recruitment process.

We thank you for your interest and only qualified candidates under consideration will be contacted. Lived experience as an Indigenous person or a member of an equity-seeking group would be an asset.